

SSI AUGMENTED SUPPORT
Joins competences. Worldwide.

Live transmission anywhere on earth.

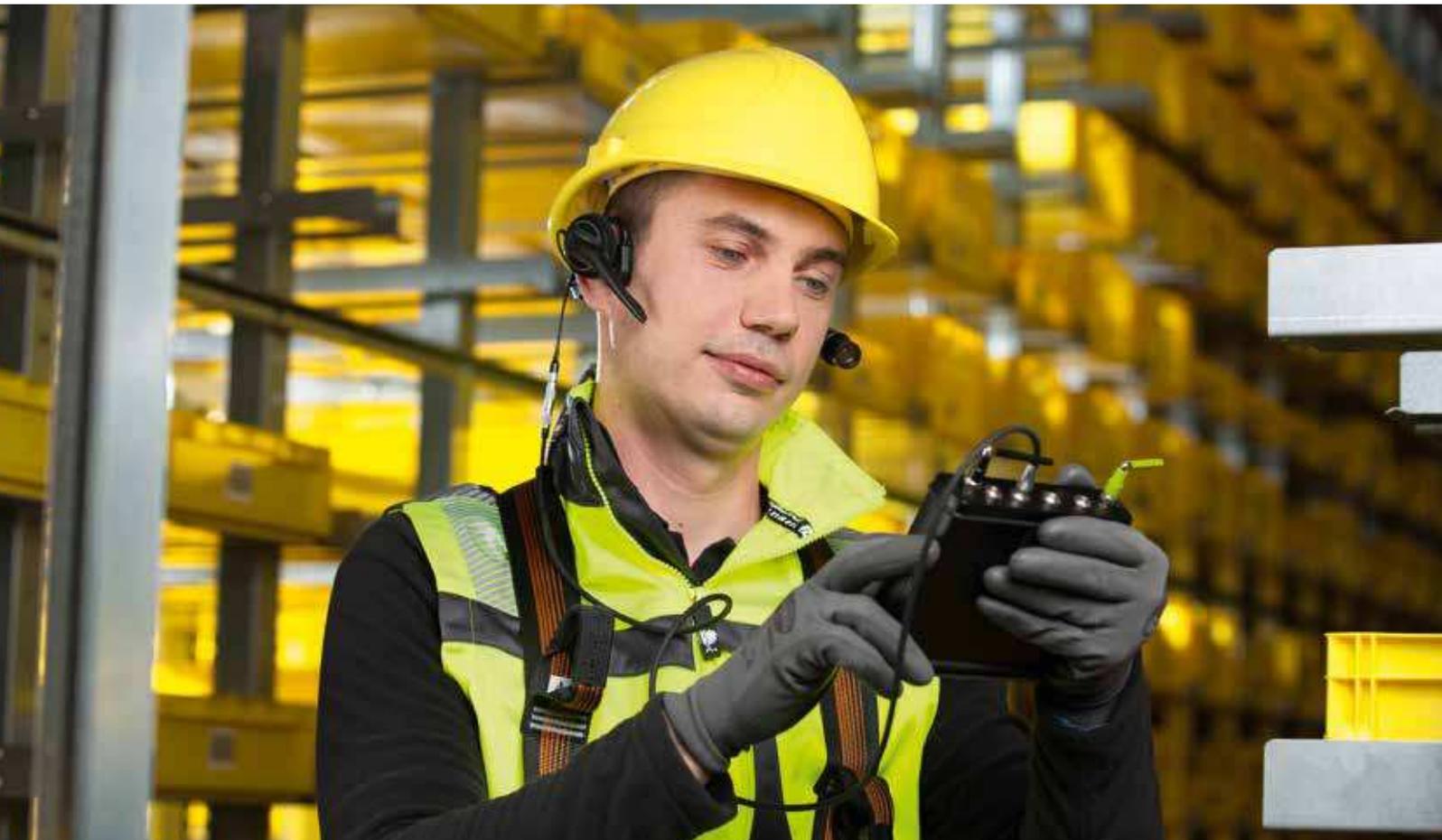
SSI Augmented Support is the first multifunctional mobile real-time video communication system that meets all the requirements for efficient maintenance and repair. Thanks to its high flexibility and simple application, the system improves the workflow in many fields and therefore spares time and money.

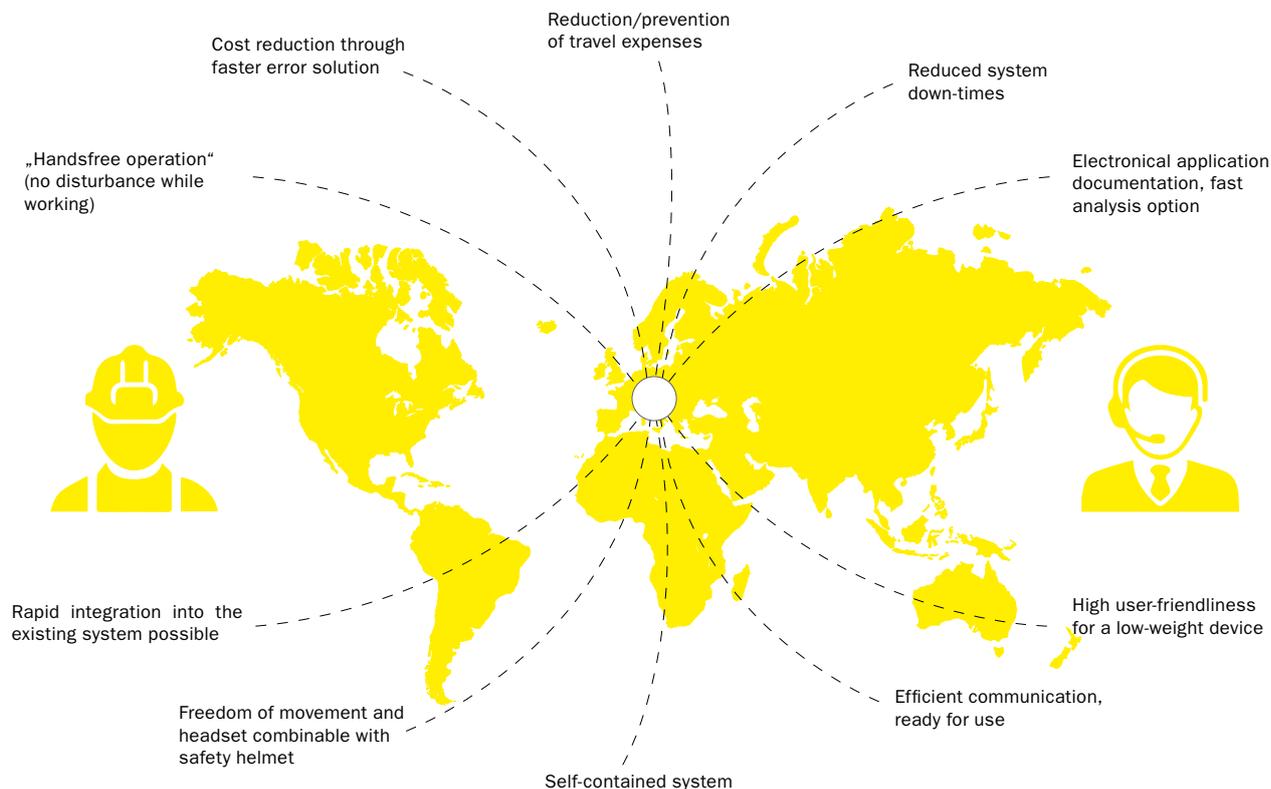
It works as follows: a technician on site activates SSI Augmented Support and just after a short while, he is connected with SSI Schaefer Technical Support. The situation is transmitted in real time. The analysis of the problem as well as the examination of the happenings can be started. All the communication misunderstandings (language, email) can be suppressed and the error can be removed in a little while via voice and video support. Due to its design, the headset can be worn together with a safety helmet.

The central unit (PDA) with integrated touch panel can also be operated with gloves and fixed on a belt clip as well as on a harness. Therefore, freedom of movement and machine operating with both hands are not restricted at all. The PDA operation menu is designed to be simple and intuitive. The error removal is quick and efficient.

The essential is to eliminate delays and restart the system operation immediately as well as to avoid expensive trips.

▼ Service work with SSI Augmented Support Device





Intervention under industrial conditions

SSI Augmented Support is optimized for applications in the industrial sector and is delivered in a useful equipment case. The kit comprises all the necessary components for the video communication and is operational in a very short time.

Handling

Device model for the intervention under industrial conditions

- ▶ Special TFT daylight suitable screen
- ▶ Resistive touch panel
- ▶ Robust metal housing & Industrial connectors

Battery

Two-step battery system for an optional non-interrupted long-term operation

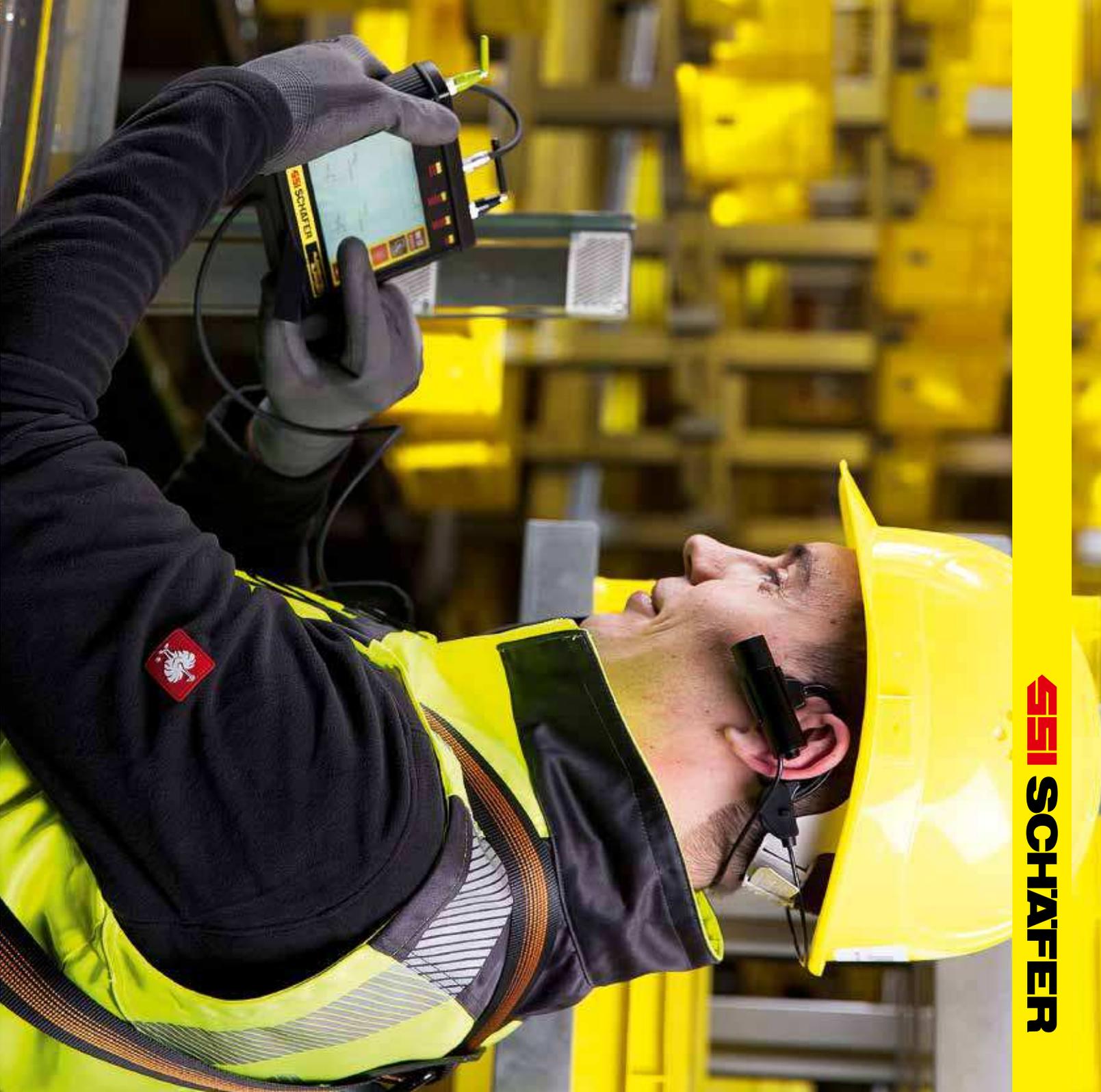
- ▶ Internal battery: up to 6 hours LIVE streaming
- ▶ External battery: runtime extension up to 24 hours (optional)

Security

Compatible with usual safety instructions such as

- ▶ mobile phone ban near critical system parts
- ▶ restrictive IT protection in the company intranet

Streaming	Connectivity	Headset
SD 576p @ 25 fps (PAL)	WLAN a/b/g/n	Sennheiser headset
	3G (UMTS)	Super-HAD II CCD with high definition
	4G (LTE)	No battery on the headset (low weight)
Cameras		
Optical SD camera for the headset	Mobile thermographic cameras	Camcorder (S-Video, BNC, component signal)
	Mobile technical endoscope	



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